



**San Luis Valley
HEALTH
FINANCIAL ASSISTANCE
PROGRAM – PLAIN LANGUAGE
SUMMARY**

Overview

San Luis Valley Health (SLVH), a not-for-profit hospital, was established to serve the needs of the residents of the San Luis Valley in southern Colorado. The hospital is committed to providing medical services to patients regardless of their ability to pay. SLVH recognizes that not all patients have the financial resources to pay their hospital bill. This Plain Language Summary provides details of our policies.

Financial Assistance Program

If family income/household size is below the percent of the Federal Poverty Guidelines then the sliding fee discount will be applied for emergency and other medically important hospital-level services as outlined below:

Less than 100% of FPL	Discount of 100%
Between 101% - 125%	Discount of 80%
Between 126% - 150%	Discount of 60%
Between 151% - 250%	Discount of 40%

Additionally, under the Financial Assistance Program, applicants may be screened by financial counselors for other programs.

Amounts Generally Billed

If you receive financial assistance under our policy, you will not be charged more for emergency or other medically important care than the amount we generally bill patients that have insurance. We reserve the right to review excessive medical expenses on a case by case basis. If you do not pay the amount owed or submit an application within the specified timeframe as indicated in the SLVH financial assistance policy, SLVH may commence collection action. Services from outside providers, pathologists, and radiologists are not included in SLVH’s charges or discounts.

Application Process

- Obtain a copy of the application in person with registration staff, financial counselors, or at: www.sanluisvalleyhealth.org
- Contact a Financial Counselor in the lobby area of the main hospital or Conejos County Hospital, M-F, 8:30 a.m. to 4:30 p.m. or call (719) 587-6364.
- Completed applications must be returned to Financial Counselors at 106 Blanca Ave, Alamosa, CO 81101.
- Applications are available in both English and Spanish.
- Se Habla Espanol.