

San Luis Valley Health

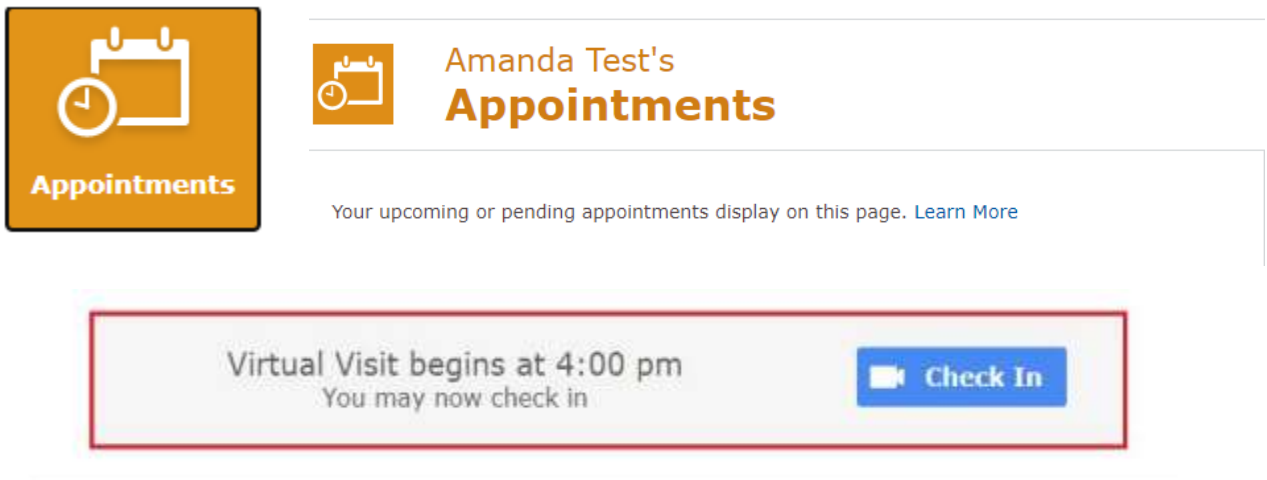
Patient Portal – Video Visits

1. Login to your patient portal, <https://myhealth.slvrmc.org/>. If you have trouble logging in, please call 719-587-1392.



The screenshot shows the San Luis Valley Health Patient Portal login page. At the top, there is the logo for San Luis Valley Health with the tagline "Your Trusted Partner in Health". Below the logo, there are two input fields: "Login ID:" and "Password:". Each field has a "Forgot" link below it. A "Log On" button is positioned below the password field. At the bottom of the login area, there is a welcome message: "Welcome to the San Luis Valley Health Patient Portal. Existing users can login using the fields above. Please use the Sign Up link found below to enroll if you have not already." Below this message is a "Sign up" link and a "Spanish" link.

2. Navigate to the “Appointments” tab on the top of the page.



The screenshot shows the "Appointments" section of the patient portal. On the left, there is a large orange square button with a white calendar icon and a clock icon, labeled "Appointments". To the right of this button, there is a smaller orange square icon with a calendar and clock, followed by the text "Amanda Test's Appointments". Below this, there is a message: "Your upcoming or pending appointments display on this page. [Learn More](#)". At the bottom of the screenshot, there is a red-bordered box containing the text "Virtual Visit begins at 4:00 pm" and "You may now check in", with a blue button labeled "Check In" featuring a white video camera icon.

3. If you have a video visit on the date of login, you will see the option to Check In.
4. Check into the appointment 20 minutes before the appointment time begins.

This will then redirect you into a virtual waiting room and your provider will be with you as soon as your appointment time begins. Please ensure you have a working camera and microphone on the device you are using.