




1. Please contact any SLVH admissions representative or medical records in any clinic or hospital and provide them with your email address, date of birth and phone number. You may call or email [patientportalsupport@slvrmc.org](mailto:patientportalsupport@slvrmc.org).
2. Check your email inbox (or spam folder) and open the email from "Your Trusted Partner in Health."
3. Click on the "Click here to sign in" link on the bottom of the email you received from us.

That will take you to a page that looks like this:

Log Off

Please select a new Logon ID and Password. Also define the Security Questions to activate your user.

**Change Logon ID and Password**

Logon ID must:

- Contain no fewer than 4 character(s)
- Contain no more than 15 character(s)

Password must:

- Contain no fewer than 6 character(s)
- Contain no more than 15 character(s)
- Contain no fewer than 1 numeric character(s)
- Contain no fewer than 1 uppercase character(s)
- Contain no fewer than 1 lowercase character(s)

New Logon ID	<input type="text"/>
New Password	<input type="password"/>
Confirm New Password	<input type="password"/>
Date of Birth (MM/DD/YYYY)	<input type="text"/>
Zip code	<input type="text"/>
Security Question	<input type="text" value="In what city (full name of city) was your Mother born ?"/>
Security Question Answer	<input type="text"/>
Security Question	<input type="text" value="In what city (full name of city) were you born ?"/>
Security Question Answer	<input type="text"/>

4. Pick a Login ID and password you will remember that is within the rules outlined on the top of the page. Once you have entered information in every box, click on continue.
5. That will take you to the user agreement that looks like the following:

**User Agreement** (Last revised: June 3, 2020 10:53 am MDT)

**SLV Health Patient Portal  
User Agreement**

**Terms of Use:**

DO NOT use the MEDITECH SLV Health Patient Portal for urgent or emergency situations. In the event of an emergency, call 911, or go directly to the emergency room. By navigating to this page, you are a patient who has received access to their electronic chart at SLV Health or has received permission to access a family member's chart (from the patient) at SLV Health.

By clicking the "I Agree" button below, you agree to be responsible for the information you have access to, and to maintain strict confidentiality with regard to that information. Communication via the Patient Portal may be included in your permanent medical record.

**Proper Use of the Patient Portal Includes:**

- o Submit non-urgent medical related questions;
- o View lab results, select reports, appointment reminders or requests;
- o Request medication refills;
- o Update your demographic information;
- o Send and receive secure messages;
- o View and print "Continuity of Care Document" or "Health Summary";
- o View and submit updates to your health information;
- o View selected health information such as allergies, medications, current problems, past medical history, rescheduled or canceled appointments

The Patient Portal may from time to time include information posted by SLV Health in the form of news, opinions, or general educational material. Do not interpret this information as specific medical advice or instruction. You should always seek the

6. Scroll to the bottom of the page to click on the "Accept" button:

**Exoneracion de San Luis Valley Health**

Al usar el Portal para pacientes de SLV Health, por el presente documento, usted acepta mantener indemne y defender a SLV Health y sus agentes, empleados, sucesores y cesionarios ante cualquier acción, reclamo, acción legal, demanda, daño, juicio, pérdida y cualquier otro costo, responsabilidad y gasto, lo que incluye honorarios de abogados y costos de gestión de cobro que surjan por cualquier acción, error u omisión por parte de SLV Health y por proporcionar o no proporcionar cualquier servicio dentro del alcance de las tareas del Portal para pacientes, según se describen en el presente Acuerdo, lo que incluye, entre otros, servicios de asesoramiento y consultoría.

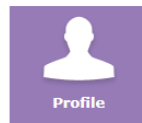
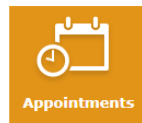
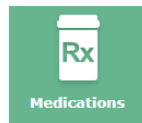
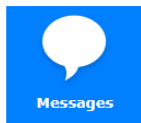
**Reconocimiento y acuerdo**

Al hacer clic en "Acepto" a continuación, reconozco que he leído y entiendo completamente el presente formulario de consentimiento. Actualizado: 22/MAY/2020

Decline

Accept

7. Enjoy your portal! Remember your email, your user name and your password!



**Announcements**

Welcome to the San Luis Valley Health Patient Portal! Use the icons on this page to navigate your medical record.

**Live Now:**

Opt-in to our new text messaging service! Get appointment reminders and receive important safety information; Available in English or Spanish. Sign up at your next appointment! (New features will be rolled out over time. Not all departments will go live with "reply" features from the beginning.)

**Helpful Resources**

[San Luis Valley Health Home](#)

8. If you have questions or issues, please call Medical Records during normal business hours for assistance at (719) 587-1392. To log in, go to <https://www.sanluisvalleyhealth.org/> and click on Patient Portal.